

COVID-19 Communication

Hospital Canvass has taken significant steps to protect our team and our hearts go out to anyone who has been impacted by COVID-19, whether directly or indirectly. We are committed to serving and assisting our clients and continuing operations during this period of uncertainty; therefore, we have taken steps to protect our employees including:

Keeping Our Employees, Their Families, and Our Community Safe

The health, safety, and well-being of our community is our number one priority. We continually track and monitor CDC & WHO recommendations and update our policies, as needed.

Operational Continuity Using Digital Collaboration and Our Virtual Solutions

As part of our response, we have transitioned office staff to working remote. We will continue to support your insurance program efficiently and effectively by maintaining an engaged workforce and leveraging digital technologies, whenever possible. Working together, you can count on us for:

- Uninterrupted, quality investigations to locate records for Hospital, Pharmacy, and Lifestyle Canvasses.
- Medical Canvassing is a valuable tool and cost-effective option in both the fight against insurance fraud and revealing pre-existing injury, disability, or history of claims.
- Our HIPAA-Compliant canvassing tools provides critical information needed for effective claim management, including: compensability determination, apportionment, appropriate settlement, drug-seeking behavior, and anti-fraud solutions.

Ensure Safe and Quality Operations & Ongoing Communication

Our entire company has come together to focus on safely continuing operations and we remain deeply committed to your need for quality investigative services, now and in the future. Communication is one of our most important values and we continue to listen to our team and our partners regarding any concerns they may have. Please continue to stay safe & healthy and contact us if there is anything we can do to help. We greatly appreciate your partnership and collaboration as we navigate the new future of the workforce.

Stay Safe and Healthy,

The Hospital Canvass Team